

CASE STUDY

Steady Partnership That Protects Boston Property Capital's Everyday IT

Smooth transition, proactive monitoring, rapid fixes, and transparent pricing that safeguard IT integrity and continuity.



<2 Hr Response Time For Onsite Support



<1 Hr Avg. Issue Resolution Time



22+ Years Of Service



150+ Companies Supported

Overview / Summary

APC Integrated partnered with Boston Property Capital to support a stable and well managed IT environment built on trust and consistency. The engagement focused on a smooth transition, dependable oversight, and maintaining confidence across daily operations.

Through proactive monitoring, fast issue resolution, and a clear pricing model, APC Integrated helped reinforce long term IT integrity while removing uncertainty from ongoing support and management.

Business Challenge & History

Boston Property Capital required dependable IT support that could reduce risk while maintaining consistency across daily operations. The challenge centred on finding a partner capable of supporting growth without introducing instability or uncertainty.

- Managing an IT environment that demanded a seamless transition without disrupting ongoing business operations or internal workflows during changes in support and oversight.
- Addressing the need for proactive monitoring to prevent issues before they escalated, rather than relying on reactive fixes that could impact productivity and confidence.
- Eliminating uncertainty around costs and accountability by moving away from unclear billing structures toward transparent pricing and predictable IT management.

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“From a seamless transition to proactive monitoring, rapid issue resolution, and transparent pricing, APC has been a dependable partner in maintaining our IT integrity.”

Peter McLoughlin, CEO, Boston Property Capital



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The Solution

APC Integrated delivered a structured and dependable approach designed to stabilize IT operations while strengthening long term reliability. The solution focused on clarity, responsiveness, and maintaining trust throughout the engagement.

- Led a smooth transition into managed support, ensuring Boston Property Capital experienced continuity across systems, users, and daily operations without disruption or downtime.
- Implemented proactive monitoring and ongoing oversight to identify and resolve issues early, supporting consistent performance and reducing the likelihood of recurring IT interruptions.
- Established transparent pricing and clear accountability, giving Boston Property Capital confidence in cost control while reinforcing dependable IT governance and integrity.

The Benefits or Outcomes

Boston Property Capital gained a more stable IT environment supported by proactive monitoring, faster issue resolution, and a dependable service model. With transparent pricing and consistent oversight in place, APC Integrated helped protect IT integrity while allowing the business to operate with greater confidence and continuity.

Going Forward

Moving forward, APC Integrated continues to provide reliable IT oversight that supports long term stability, trust, and operational confidence.

Build Confidence In Your IT With A Proven Partner Today

Discover how clear pricing and steady oversight strengthen long term IT integrity

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